



## **West Suburban Consolidated Dispatch Center**

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### **Operations Committee Meeting**

July 24, 2019, 8:30 am

Elmwood Park Police Department, Lower Level Training Room  
7420 W. Fullerton Avenue, Elmwood Park, IL 60707

#### **MEETING NOTES**

##### **Members Present:**

Elmwood Park Police Chief Frank Fagiano  
Elmwood Park Fire Deputy Chief Kevin Flaherty  
Forest Park Lieutenant Zanoni  
Forest Park Fire Chief Bob McDermott  
Forest Park Fire Deputy Chief Phil Chiappetta  
Oak Park Police Chief LaDon Reynolds  
Oak Park Police Deputy Chief Joseph Moran  
Park Ridge Police Chief Frank Kaminski  
Park Ridge Executive Officer to the Chief of Police Tom Gadomski  
River Forest Police Chief Jim O'Shea  
River Forest Fire Chief Kurt Bohlmann

##### **WSCDC:**

Executive Director Brian Staunton  
Administrative Assistant Chris Randall

##### **Others in attendance:**

Oak Park IT Alan Nepomuceno  
Oak Park IT Tomas Kilikevicius

##### **Call to Order**

Chief Fagiano called the meeting to order at 8:38 am.

##### **Approval of Minutes from May 29, 2019 meeting**

Motion to approve by Deputy Chief Moran, seconded by Chief Bohlmann, motion passed.

##### **Executive Director's Report**

Executive Director Staunton reported....

### **Staffing**

Currently we have four trainees progressing through the training process. We are expecting that the First trainee could be out of training in the next 4-6 weeks, with the others ready in the October-November timeframe.

The supervisor promotional process continues, we have narrowed the field down to the final three candidates, and we will promote the top two based on the conclusion of the process.

Supervisor Jennifer Bonilla has informed Director Staunton that she intends to leave sometime in October.

### **Telecommunicator Collective Bargaining**

The collective bargaining process is ongoing. The last meeting with the union was held on July 11<sup>th</sup> and continued to make progress on all issues including economic issues. The next meeting is scheduled for July 29<sup>th</sup>.

Deputy Director Kosinsky's, current statistics were reviewed.

### **CAD/RMS Optimization Project**

Eddie Lindsay has begun work on the detailed optimization of the CAD/RMS system. This work began on July 1<sup>st</sup> and is expected to take 6-8 weeks to complete. Currently, he is reviewing the UCR codes and system configurations and making the necessary adjustments and modifications to best utilize the CAD/RMS system. During his initial back end analysis, he found substantial issues. Has completed the first phase of his work. He has cleaned up about 250 UCR codes. He will be reaching out to the records departments to set up individual appointments to go through the changes and any training they may need. Once that is done, he will be reaching out to your investigation and patrol divisions to optimize the way the CAD/RMS is being used on all three platforms.

### **Mission Critical Partners**

The final 52-page report has been delivered to the Board for their approval. If there are no objections, they will be scheduling a presentation for the Board.

WSCDC is rolling out two new software's to the TC's in the next 6-8 weeks. The first being Frontline. Elmwood Park is currently using it for their overnight parking and a couple other things and River Forest is preparing to use it. It assists with things like vacation watches as well. We have a license for all five towns to use. Director Staunton invited anyone who is interested to look at the modules to see if it makes sense for their communities. It's very user friendly and allows citizens to add their vehicle to overnight parking themselves. Calling in is no longer necessary.

The second software is Rapid SOS light. It has better triangulation software for incoming cell phone calls. It allows subscribers to put their own info into the system. Has a platform for medical alert bracelets by their number. This will give us information about the subscriber's medical needs and other pertinent information. They have partnered with Uber to transmit things like what vehicle they are in, their driver and location. We will wait until September to push it out on the floor. This is when it will be an automatic push versus a manual one.

### **US Digital Project**

The US digital project is progressing. Testing took place yesterday. Gateway was fine. However, the CAD interface did not work. Pat Fortunato will be out to look at the Gateway and look at the tone issues that Elmwood Park is experiencing. As soon as the CAD interface issue is resolved we will continue our extensive testing. TC training of the Us Digital system is scheduled for next Tuesday and Wednesday. The system is set to go live August 1<sup>st</sup>. Director Staunton asked that if during the testing, any of the street names are mispronounced to let him know so it can be corrected.

The Brozos E-citation & Cook County Dashboard Projects were discussed.

### **Budget FY 2020**

The FY 2020 budget reflects a 5.22% increase. Included in the budget are 3 big items.

Call handling - replacement of the system and recorder. This is a mandate for NG 911 and must be replaced by July 1, 2020.

Partnership with MGP - GIS

Personnel - Mission Critical recommends a second Deputy Director. The IMRF contribution amount has increased and the collective bargaining agreement are playing a big part.

### **Approval of 2020 Budget as printed to move forward to the Board of Directors**

Motion to approve by Chief O'Shea, seconded by Chief McDermott, motion passed.

### **Adjournment**

The meeting was adjourned @ 9:50 am, by Chief Reynolds, seconded by Chief Kaminski.

Respectfully Submitted,

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Chris Randall, Administrative Assistant