

West Suburban Consolidated Dispatch Center

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Operations Committee Meeting

Park Ridge Village Hall-Council Chambers 505 Butler Place, Park Ridge, IL 60068 May 22, 2018 at 9:00 am

MEETING NOTES

Members Present:

Elmwood Park Police Chief Frank Fagiano
Elmwood Park Fire Chief Kevin Miller
Forest Park Police Chief Tom Aftanas
Forest Park Police Deputy Chief Michael Keating
Forest Park Fire Chief Bob McDermott
Oak Park Police Acting Chief LaDon Reynolds
Oak Park Deputy Chief Frank Limon
Oak Park Fire Chief Tom Ebsen
Oak park Fire Deputy Chief Pete Pilafas
Park Ridge Police Deputy Chief Duane Mellema
Park Ridge Police Deputy Chief Michael Semkiu
River Forest Police Deputy Chief Daniel Dhooghe
River Forest Fire Chief Kurt Bohlmann

WSCDC:

Executive Director Brian Staunton
Deputy Director Amy Kosinsky
Administrative Assistant Chris Randall

Others in attendance:

None

Call to Order

Chief McDermott called the meeting to order at 9:10 am.

Approval of Minutes from the March 27, 2018 meeting

Motion to approve by Deputy Chief Mellema, seconded by Chief Bohlmann, motion passed.

Executive Director's Report

Executive Director Staunton reported....

Staffing

Kristen VanderKooi completed her training and is now working as a counted telecommunicator.

Zakeera Ward was hired and began her career with WSCDC on May 14th. She has been assigned to our midnight shift and is working with CTO Langele.

GIS Crime Mapping Data Project

WSCDC completed work on SQL server view with Superion, to allow the GIS consortium back end access to the CAD servers to pull data in real time.

Superion Support Tickets

Over the past several weeks, Director Staunton has been working with Superion management to put increased emphasis on expediting the speed in which WSCDC support tickets are handled. We currently have 24 open tickets. The average age of an open ticket is currently 136 days. Most of the older tickets have been promoted for development for enhancement request. The list of open tickets were included in the packet.

As a result of the survey sent to the agencies records personnel by the Director, we will be offering System Administration training followed by a 2-day refresher course through Superion. The cost and dates are being reviewed and the Director will keep the OPS committee informed.

Statistics

Deputy Director Kosinsky's, current statistics were reviewed.

VHF Radio Update

The site has been raised at Dominican University from 35 to 75 feet by putting a 40-foot tower on the building that houses the antenna. A bilateral antenna was installed yesterday on Cameo towers, to give us better coverage along North Avenue. The final locations for the receiver site are Riveredge Hospital in Forest Park and Hatch School in Oak Park to go along with the fire. We are waiting for building permit approval. The equipment at 1111 Ontario has been turned on. We are investigating using the microwave link put in place during the Forest Park Consolidation and adding a receiver site at 517 Desplaines Avenue to bolster the signal.

Motorola gave quotes for replacing the radio equipment and discussed replacing the portables. The replacement cost of the equipment will be included in the FY2019 budget.

FirstNet Update

A couple weeks ago Verizon & ATT were given the opportunity to give their pitches to the police chiefs. AT&T currently has the FirstNet contract with the state. Verizon is our current vendor. At the meeting AT&T did nothing to separate themselves from Verizon. With Verizon, the switch over would be easy and they are able to provide the same services and products.

FY2019 Discussion

FY2019 will be presented to the Board at the July 25th meeting. Budgetary requests were discussed. The Board's capital plan meeting will include any considerations presented.

LEADS Entries/Cancellations

There has been an exorbitant amount of toner and paper used due to the fax machine being used by the agencies for LEADS communications. The agencies were asked to scan and email requests and updates in order to ease the financial burden being imposed and noted that it is much more reliable and timely. (notify@wscdc.org)

Leads/Cook County T1 connection

Cook County is trying to phase out the T1 connection used to run "Live Scan". They would prefer to use the IDN lines. A bill will be forthcoming to the agencies reflecting a \$1500 increase in your current \$1200 bill to encourage the cancelation.

3SI Global Positioning System (GPS)

Chris Randall, Administrative Assistant

3SI was at River Forest to give a presentation a few weeks ago. The technology is used to track money/valuables from banks and other institutions. Updates are given every 6-15 second on the tracking device when activated. There has been a marked increase in businesses utilizing this product.

Adjournment

The meeting was adjourned @ 9:58 am, by Chief Fagiano, seconded by Deputy Chief Mellema
Respectfully Submitted,